Annual Report
2017-18

Betel
Dedicated to restoring broken lives

Royal Visit to Betel
Dear Friends,

It is a great pleasure to sit down once again to thank all the individuals, associations and public entities who have identified with Betel around the world during 2017. Our hope is that you will find this short ‘memoria’ with its story in pictures and words, a heartwarming and accurate presentation of what Betel is and does to reach out to some of the neediest people on the earth. We are amazed by all God has done to heal, change and revolutionize broken lives.

During 2017 Betel has received more than 8,700 individuals into our communities in more than 100 urban areas in 22 nations. We are proud to still be able to offer Betel’s residential program free of charge to all who seek our help.

Over the last three decades, Betel’s program has attained to a very high level of professional and practical expertise. Nevertheless, we still consider ourselves to be ‘formerly desperate people helping presently desperate people’ to find health, happiness and restored lives. Please forgive me as I boast: Betel International retains approximately 350 plus professional staff and monitors who serve among our worldwide residential family. Over two thirds of our staff are graduates of our program.

Betel of Belgium has fully restored a large former retirement residence located just outside of Brussels and has begun receiving our first Belgians into our program. Betel of Paris has opened and is working closely with our Marseille community. Betel UK has purchased their new headquarters property in Birmingham. Their headquarters will oversee our extensive network of Betel communities throughout the British Isles. Betel of Scotland will open in Motherwell by the summer of 2018. Betel in Czech Republic has opened its first women’s program in Prague. Betel Portugal has begun the expansion and development of our headquarters property in Almada, overlooking the Port of Lisbon. Betel of India in 2018 will have completed the construction of the first seven buildings in their Asian headquarters, located south of Delhi. Betel Brazil, in 2018 will also initiate their second Brazilian community in Southwest Sao Paulo.

I leave you with Betel’s story in pictures and words and faces, the faces of a transformed and empowered people.

Sincerely,
Elliott Tepper and the Betel family

Royal Visit to Betel UK

On the 16th of January 2018 the Duke and Duchess of Cambridge, William and Catherine, visited Betel’s ‘Rising Cafe’ Restaurant located in Coventry’s historic cathedral that was bombed during the Second World War.

Kent and Mary Alice Martin, the directors of Betel UK and the Betel team prepared a selection of special cakes and pastries for the Royal visit. The encounter was very well received by both parties. The Royal couple spoke with the directors and with the residents of Betel and listened to their stories. They also expressed their interest in collaborating with Betel through their Royal Foundation.

The ‘Rising Cafe’ of Coventry is now considered the number one restaurant in the Coventry area according to Trip Advisor. Betel has a second ‘Rising Cafe’ in the city of Lincoln which is also rated number one by ‘Trip Advisor’ in the Lincoln area.

www.risingcafe.co.uk
Betel Dental Clinic Receives Gold Medal
Awarded by the AEDEEC in recognition of their professional achievement in oral and dental medicine

On the 15th of September 2017 the European Association of Economy and Competition awarded Betel the European Gold Medal in the Workplace

The medal which was awarded by AEDEEC, “recognizes and celebrates the success of businesses which have an exemplary national and European trajectory, with practices and initiatives that support the entrepreneurial spirit and conscience”.

This prize is directed towards professionals in all sectors of the European Union (EEC) that fulfill the stated requirements. The businesses and professionals that receive this prize become models and references in their sector, both on a national and international level. Betel has offered consistently since 2008 high quality dental care to the socially disadvantaged through their dental clinics.

The mission of the AEDEEC includes the acknowledgement of these initiatives that promote social responsibility in the business sector while practicing a sustainable business model.

Awarding the prize to Elliott Tepper, President of Betel

Residence for Women and Children
On the 18th of July 2017, the Council of Social Politics and Family of Madrid authorized Betel’s Women’s Residence in Torrelodones, with a capacity for 19 residents, including 15 places for adult women, 1 handicapped woman, and 4 places for children.

Betel joins FERMAD
On the first of September 2017, Betel was admitted as a member of FERMAD, the Madrid platform of entities that assists addicts and their families. FERMAD empowers the labor of the volunteer and the role of the family in the process of rehabilitation from addiction.

New Headquarters in Betel UK
In October 2017, Betel UK acquired a property for their headquarters in Birmingham. The 4,000 m² building will have space for a 1,000 seat auditorium, offices, a café and restaurant, a charity shop, furniture restoration work shops, a gymnasium, and library.

Solar Energy in Madrid
In January 2018, Betel initiated a solar energy project to improve the electrical installations at their rural residences in Madrid. The pilot project at Betel’s Gurugu residence uses photovoltaic energy as well as a generator backup system in order to supply the residence with electricity 24 hours a day.

Betel’s New Community in Paris
On the first of February 2018 Betel of Paris opened their doors in Epinay Sur Seine, a neighborhood with serious problems related to drugs and alcohol. Their residence has accommodations for 10 men. The program is becoming well known in the area and has been received positively. They already have a waiting list.

Official Opening of Betel of Belgium
After extensive remodeling and upgrading of a former rest home, Betel of Belgium has finally received full authorization to begin receiving men into the residential program. The staffing of Betel of Belgium has been a joint effort of Betel of France, Spain and the UK.

Noticias Destacadas
Meeting of the directors of Betel Russia, Finland, Estonia, the Ukraine and Kazakhstan

What is Betel?
Origin, Purpose and Development

For more than 30 years Betel has been dedicated to the restoration of lives that have been affected by addiction and social exclusion.

In 1987 Betel was recognized by the provincial government of Madrid as a charity whose objective was social service. In 1992 the Spanish Ministry of Interior elevated Betel's charitable and legal status to include the entire Kingdom of Spain. In recognition of Betel's contribution to the welfare of Spanish society, the Ministry of Interior declared Betel's efforts to be of 'Public Utility' in 2000. (Of Spain's 30,000 charities only 100 charities have obtained this special designation).

Betel is also inscribed in the Register of the Spanish Agency of International Cooperation and Development (AECID)
Likewise, Betel is found listed as a 'Volunteer Organization' by the Council of Social Politics and Family of Madrid province since 2015.

Betel is part of the social work of the Betel Church which is a member of AEMC (The Assemblies of WEC International) and registered with the Spanish Ministry of Justice (#016789).

Betel has reproduced its model of social work in each of the 22 nations where Betel communities are found. In each nation Betel has received official governmental recognition and status similar to its status in Spain.

Betel today is an expansive family with residences, offices, shops and many multifaceted installations in over 100 cities worldwide. Nevertheless, we remember and treasure our humble beginnings in the working-class, conflicted neighborhood of San Blas, Madrid.

Betel began as a pioneer church planting effort of WEC International. A small team of WEC missionaries began by making contact with the many families and individuals who were struggling with drug and alcohol addictions. Elliott and Mary Tepper opened their home in San Blas on Friday nights to receive the first families and individuals seeking counsel and help. Those first home meetings grew into what is today the Iglesia Betel of Madrid, the first church of the AEMC denomination of Churches in Spain, now in over twenty nations.

The early addicts seeking help were referred to existing Christian rehab programs in Spain, but so many individuals were referred by this small church planting team that they were ‘forced’ to open their own residence for addicts. Team member Lindsay McKenzie opened his home in San Blas to take in Raul Casto as the first ‘Betelito.’ That residence grew to seven men and was then moved to a farm property in Barajas. WEC missionary Myk Hall took the first female addict in to her home in San Blas, then more came until they were too many for her flat. The women were moved to a larger facility in Torrejón de Ardoz.

Today, 35 years later Betel has had over 250,000 ‘fichas’ or entries into our communities around the world. Our average residence population consists of approximately 2,400 individuals, served by 350 pastors, monitors and professional staff, including doctors, lawyers, social workers, dental professionals and a multitude of other prepared relevant professionals.

While the senior leadership of Betel today still consists of the original WEC missionaries who started Betel, almost the entire oversight, counseling and management of Betel’s rehab communities and income generating projects is now in the hands of Betel graduates. This is truly wonderful. To God be the glory.
**Mission, Vision, and Values**

**Our Mission** is offering refuge and attention to individuals experiencing social exclusion or at risk of social exclusion, offering them comprehensive assistance through our free residential program.

**Our Vision** is to train and empower individuals who are committed to the ethos of our program, that the social benefits of that program might be extended beyond Betel to the neediest people in all the world.

**The Values of Betel**
- Wholly based in Biblical Christianity
- We defend basic human rights and the dignity of the individual
- We consider the family to be the fundamental institution in society
- We are committed to and embrace generous hospitality
- We strive for transparency and efficiency in the utilization of our resources

**How we Help**

Betel offers help first by providing direct access to our free program without a waiting list. We offer the following services:

- We provide shelter, clothing, food, and a healthy environment where high risk individuals who face social exclusion may live in our communities.
- We create a climate of acceptance and healthy living that nurtures friendship and support among the residents.
- We create and supervise a drug free environment.
- We offer legal and penal counsel and attention.
- We inform and orientate community members concerning the social resources that are available.

**How it works**

Betel’s objective is to help residents rebuild their own lives through community responsibility and shared decision making. As residents’ motivation and stability improve, they are gradually given more responsibility. Their example helps to encourage less-experienced residents. The result is a community that is peer-motivated and guided.

Resident focus on achieving and sustaining change in three main areas of life:

- **Physically** by maintaining abstinence from harmful, addictive substances and recovering the good health habits of a proper diet and exercise.
- **Emotionally** by practising self-control and co-operation, gradually recovering a healthy self-image as a positive contributor to work teams, group recreation, and a caring household.
- **Morally** by acquiring a system of values which helps sustain the cumulative benefits of change individuals achieve, successfully avoiding relapse in the future.

The most capable and compassionate of Betel “graduates” are often invited to become support staff. Having “been through it”, their firsthand experience and lessons learned are an invaluable encouragement to newer residents.
Betel’s volunteer program began in the UK and is run in coordination with the international office in Madrid. It is an international program for volunteers with the title, ‘Life-changing internships’. The program offers the volunteer an opportunity to live and work alongside Betel residents, and have the chance to impact their lives.

We offer short, medium and long term internships in various countries including the UK, Spain, Germany, Czech Republic and India, among others.

During 2017 we received 143 applications from 5 continents, from people interested in volunteering via our website: betelinterns.org.

Professional staff in all of Spain (Madrid, Barcelona and Malaga)
Training

Betel has developed a training program for ‘Community Monitors’ called the ‘The School of Health’ which is focused on ‘education among equals’. In 2017 we have finished the XIX Edition in Betel Madrid. These annual training courses have prepared 269 qualified monitors to date.

This training program has served to prepare monitors within Betel as competent auxiliary aides to our professional staff in the daily life of Betel communities, particularly in the area of food preparation within the communities, healthy living arrangements, the reception of new individuals into the community, and the encouragement of the healed to become part of the healing process for others.

The course is taught by Betel's professional staff in Madrid. Among the diverse areas covered in this year's course for monitors:

- Basic Course on the Preparation and Planning of Meals
  Dr. Jose Enrique Sanchez Fernandez, Betel’s leading team doctor, provided 20 hours of training on the healthy selection and hygienic preparation of meals and general health and sanitary standards and requisites.

- Participation in the XI Day of ‘Walking Together’
  Our students were required to participate in the annual conference of the DIACONIA, the covering organization for social workers for the Evangelical Community in the Province of Madrid. They were exposed to the breadth and function of volunteer social programs offered by the Evangelical Community in Spain.

Frequently Asked Questions

How is Betel supported and sustained economically?
Betel’s program is and remains 100% free and accessible to all who chose to enter. We are largely self-sustained through the economic resources generated by the occupational activities of the individuals in Betel’s program. All of these activities are therapeutic in value and purpose, and ‘pre-laboral’. Though Betel’s activities vary from region to region and nation to nation, Betel’s most notable income generation projects include approximately 200 charity shops, gardening services, painting, cleaning, house removal teams, and small farming and animal husbandry activities. Less than 5% of Betel’s economic resources come from donations from private individuals, foundations, and governmental grants.

What other public services and attention does Betel offer?
Betel compliments its basic drug free residential program with public health and dental services, social and legal-penal advice and advocacy. Betel also offers a range of infant and youth programs and projects, the most notable being our ‘Asha Bhawan’ (House of Hope) children’s residences in India.

How can one enter the Betel program?
By simply coming to Betel seeking entry. Consult our website at betel.org or the Betel World Directory at the end of this booklet for the contact details of the Betel community and offices nearest you.

The Personal Monograph of each new entrant into Betel’s program
Judy Patterson taught the student monitors how to prepare, interpret, and use personal monographs.

Graduates of the Monitors’ Course (Madrid)
I grew up in a broken family and by the age of 13, I was smoking and drinking. This led on to my using drugs and at 16, after committing many offences, I served a year in prison. By the time I came to Betel in 2006, I had been addicted to drugs for 27 years, 20 of them as a heroin user.

“My life was completely destroyed. I had no veins left to inject in my arms and legs and I was injecting directly into my neck. My family didn’t want anything to do with me because I had caused them so much grief, worry and pain. I spent a £30,000 inheritance on drugs in just six weeks and when the money ran out, I didn’t have any friends left. My life was such a wreck that if I hadn’t come into Betel when I did, I would have died.”

Timon has now been in Betel for eleven years. Through his Christian faith, and support from others who have overcome similar addictions, he has remained completely free from heroin and all chemical substances. He has decided to stay on in leadership at Betel UK.

“I have gained a purpose and a vision for my life. Now I want to help others gain victory over their addictions and experience the same restoration of their lives as I have. I met my lovely wife here at Betel and we live in one of our men’s centres that we oversee. I have also learnt valuable business skills at Betel. I received training and gained qualifications as a tree surgeon while here. I still occasionally do tree surgery for Betel, but my primary role is now working in PR, developing relationships and organising support from the wider business community for Betel UK. My relationship with my family has been completely restored and I can now look ahead to the future with confidence and hope, thanks to the amazing transformation that has, and continues to take place in my life here in Betel.”
Betel’s outreach team is on the street every day looking for people with addictions, who are homeless or socially excluded, who may benefit from Betel’s residential program. This allows Betel to help those who have no access to public or private resources.

The team also offers food to addicts in the most marginalized areas of Madrid, with the ultimate goal of bringing men and women into the program.

In 2017 a total of 267 people have come into different Betel centers throughout Spain via the work of the outreach team.

In 2017 Betel distributed tens of thousands of kilos of food all around the world to the neediest of individuals and families. Madrid alone regularly distributes food to over 200 individuals and families who have been interviewed and certified as qualifying for assistance.

This same program is repeated and multiplied in many of the 23 provinces of Spain where Betel has communities. The food is provided by the Spanish government’s Agrarian Fund and also by the local Food Banks.

Betel has developed similar programs in many other nations.
During 2017 Betel has provided a wide range of medical attention to a broad spectrum of individuals who have entered the program and are members of our worldwide family of communities. That attention varies widely depending on the nation and that particular community’s ability to provide professional medical care.

In most nations where Betel communities function, we compliment our own in-house health resources by relying upon the availability of national health services. In Spain, where we maintain a range of in-house medical staff in our larger and older communities, we are able to provide many of the basic medical services our residents require.

Betel of Madrid, Barcelona, and Malaga are able to do clinical histories for all the individuals who enter our program, provide basic medical attention in our own clinics, and refer community members to the national health network’s services when needed. During the calendar year of 2017 Betel’s three major in-house clinics received more than 2,000 individual patient visits.

Drug addiction and substance dependence is a very complex phenomenon which requires an integrated approach and the participation of a diverse technical, professional and lay team.

From its earliest days Betel functioned as a ‘peer driven’ program with the minimum of professional staff. Today, after three decades of development, our ‘peer driven’ model is still the essential secret to Betel’s therapeutic success. Nevertheless, in compliance with national laws and guidelines, we have integrated an excellent professional team into our ‘peer driven’ program.

Our professionals have been able to link Betel to other public and private services and institutions: to the hospitals and clinics in the public health system, local governments, employment services, the police, prisons and the Ministry of Justice.

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In March 2018 Betel celebrated the 10th anniversary of its Dental Clinic. This year the clinic also received an award for its excellence in providing dental care to the socially disadvantaged (Gold Medal from AEDEEC).

The Betel Dental Clinic started with just one missionary who cared for the men and women in the residential program. Over time the clinic has grown to become a leader in the field of Dentistry for the poor, with 9 dentists and 6 dental assistants and volunteers. Betel has two practices, located in Madrid and Torrejon de Ardoz.

The clinic offers dental services at more affordable prices, normally about 20 percent lower than market value.

In 2017, the Clinic attended to a total of 2,789 patients including 71 residents from Betel’s program.
More than 50% of the individuals in Betel enter with pending legal imperatives. Betel is able to offer them basic legal attention and counsel and the opportunity to offer their time in Betel’s program as a substitute for their time spent in prison. In many legal jurisdictions in the world Betel’s program is honored and accepted as a legal substitute for imprisonment.

For example, the Spanish penal code allows individuals’ crimes committed and related to drug dependency, for their sentences to be served in a non-penitentiary institution like Betel.

During 2017 a total of 104 judicial sentences of individuals in Betel’s Spanish program benefited from Article 87 of the Spanish penal code, 80 individuals were able to serve their prison time in Betel and 24 individuals received suspended sentences because of their participation in our program.

In addition, Betel has signed a ‘Covenant of Collaboration’ with the Secretary General of Institutional Penitentiaries where Betel has offered and been granted 14 places where individuals may fulfill public service requirements in place of imprisonment. To date 37 individuals have taken advantage of this covenant.

Betel offers activities for the social-emotional development of children, adolescents and youth. Activities include Christian inspired values training, sports, crafts, music, theater and camps.

In 2017 Betel has been able to receive 141 individuals into our communities who were able to choose Betel’s program as an alternative to imprisonment.

Betel offers activities for the social-emotional development of children, adolescents and youth. Activities include Christian inspired values training, sports, crafts, music, theater and camps.

Activities

**Workshops:** Recreational play activities for children aged 3 to 12, with games, crafts, music and theater

**Values Education:** Christian inspired values training for children aged 3 to 12

**Adolescents:** Recreational meetings and Christian values training for 13-17 year olds

**Young Adults Group:** A variety of recreational activities for the personal development of young people 18 years and over.

Participants in Spain

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<tr>
<td>Values Education</td>
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<td>Adolescents</td>
<td>37</td>
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<tr>
<td>Young Adults</td>
<td>94</td>
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<td>290</td>
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In India, Betel sponsors and supports ‘Asha Bhawan’ (The House of Hope) Children’s Project. Addiction does not destroy the lives of addicts alone, but whole families. Often children are the ones who suffer the most. In many nations society expects the government to provide social services and a safety net for abandoned and ill cared for children.

Asha Bhawan has opened its heart and doors to the younger generation of displaced people who can be found living on the streets and begging in public places. They find themselves trapped in an environment where they commit crimes, become victims of crime, begin a life of addiction sniffing glue and gasoline, and are often drawn into prostitution. Some have parents. Some are orphans. But all are without parental care.

We are proud to note that 5 boys and 5 girls who entered Asha Bhwan as minors today are successful university students and still supported by Asha Bhwan.
Other Activities

Daily life in Betel includes:

- **Maintenance**: cooking, cleaning, gardening, maintaining and improving the installations.
- **Charitable income generating activities**: cafe, bookstore, rotisserie chicken restaurant, house cleaning, painting, construction work...
- **Restoration and sale of second hand furniture**: used and refurbished furniture is sold in Betel charity shops.
- **Fellowship and free time**: events and recreational activities in the community.
- **Sports competitions**
- **Appointments**: medical visits, documentation, social services, legal matters, etc...
- **Visits to hospitals, rest homes and prisons**: carried out by volunteers with training and accreditation.
- **Partnering with schools and local radio stations**: having a focus on making known the problems related to drug addictions including information about Betel's program (participation by monitors, directors and professionals).
**Profile of the Betel Community**

**Sex:** 91% Male and 9% Female  
**Marital Status:** Married: 4%. Single: 70%. Divorced: 15%. Separated: 11%  
**Country of Origin:** Spain: 70%. European Union: 19%. Other nations: 11%  
**Documentation:** 38% without documentation, either partially or totally (lacking a National identity card, a passport or a national document of identity from their country of origin, or a national health card.)  
**Residence Before Entering:** Family Home: 29%. Owned Family Home: 12%. Unstable (Rented room, hostel, refuge, hospital, prison) 45%. Street 14%  
**Work Situation:** Working 12%. Retired Pensioner 3%. Unemployed Previously Working 17%. Long Term Unemployed 50%. Undefined or Marginal Activity 14%. Unknown 4%  

**Principle Motive for Entering:** Drug Addiction 46%. Alcoholism 21%. Social Exclusion 21%. Judicial Reasons 2%. Loneliness or Family Conflict 10%  
**Principle Substance Consumed:** Alcohol 25%. Heroin 8%. Cocaine 30%. Heroin and Cocaine 8%. Alcohol and Cocaine 2%. Other (Cannabis, Pills) 10%. Did not consume 17%  
**Length of Time Using Addictive Substances:** Less than 5 years 18%. For 5 to 10 years 14%. For 10 to 20 years 32%. For 20 to 30 years 26%. For more than 30 years 7%. Unanswered 3%  
**Learned About Betel:** Previous entrance in program 6%. Through a Friend 28%. Through a Family Member 18%. Through a Betel Street Team 7%. Another Institution 19%. Other means 21%. No Answer 1%.

**Observations**

A remarkably elevated percentage of individuals in Betel of Spain come from unstable living situations. Most, before they entered our community, lived in rented rooms, hostels, or homeless shelters.

The average age of both men and women has dropped from 44 in 2016 to 40 in 2017. We have noted a significant change in their work status. The long-term unemployment rate for individuals has decreased from 59% in 2016 to 50% in 2017. This no doubt reflects the downward trend in unemployment in the general population.

Among their declared principle motives for entering Betel, we note an increment in the percentage of individuals who claim that loneliness and family conflict, rather than addiction were the principle motivating factors—rising from 5% in 2016 to 10% in 2017.

In addition, we observe an increase in the effects of loneliness and marginalization that lead to social exclusion, most notably, almost a doubling of cocaine as the principle drug of choice. Cocaine consumption among individuals entering Betel Spain has risen from 17% in 2016 to 30% in 2017.
### Number of Intakes in 2017 by Country

- **India**: 2,741
- **Spain**: 2,471
- **Mongolia**: 802
- **United Kingdom**: 861
- **Nepal**: 710
- **Russia**: 258
- **Mexico**: 175
- **South Africa**: 103
- **Portugal**: 107
- **Italy**: 79
- **Kazakhstan**: 70
- **Bulgaria**: 72
- **Estonia**: 30
- **Ukraine**: 74
- **Germany**: 31
- **Argentina**: 40
- **Brazil**: 23
- **Finland**: 28
- **Czech Republic**: 19
- **France**: 20
- **Australia**: 8
- **Belgium**: 9

**Total**: 8,731
Retreat Center ‘Betania’

Betania is located on the outskirts of Ciudad Real in central Spain. It is an ideal location for retreats, conferences and camps. The property offers 300 dorm beds as well as apartments for families, camping grounds for 1,500, dining halls, swimming pools, indoor auditoriums for 200 and 350 people, soccer field, basketball and volleyball courts, children’s park, an outdoor auditorium for up to 3,000 people, and an amphitheatre for 1000.

Retreat Center ‘Aguas Vivas’

Aguas Vivas (Living Waters) is a retreat center run by Betel, located the heart of the ‘Sierra de Madrid’ mountain range just 60 km north of Madrid, Spain. The natural surroundings provide a perfect setting for retreats, summer camps, weddings and events.

www.aguasvivas.org

www.retirosbetania-betel.org
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