



Restoring broken lives

Betel Worldwide

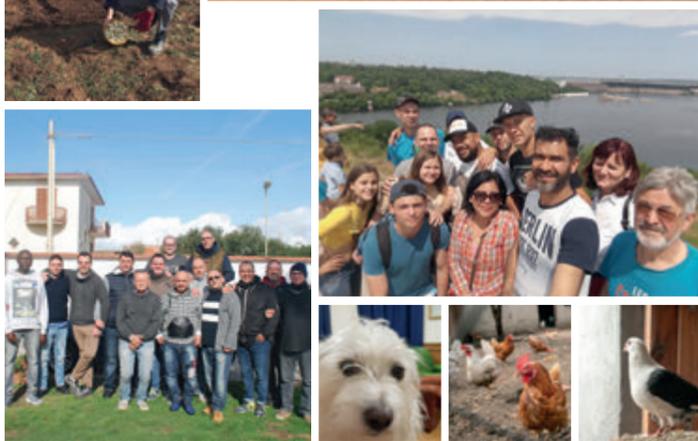
Women

Drivers of Hope

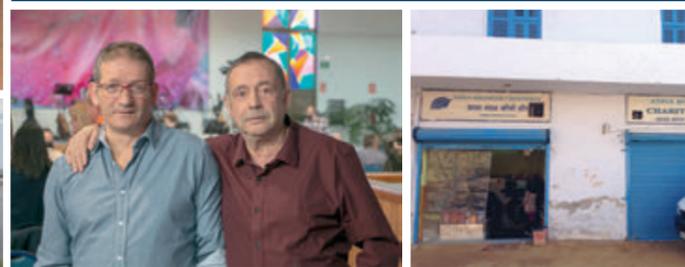
Smiles from India

Asha Bhawan

Children's project



“ We dance because we cannot fly ”
Raul Casto
first Betel graduate



CONTENTS

About Us

page 4.



Elliott Pepper, founder of Betel.
“It is a great challenge caring for our large family – a family coming from so many cultural backgrounds, races and languages.”

Betel Worldwide

page 12.



Ulaanbaatar, Mongolia.
Leaders of Betel Asia next to a 'yurt' men's house (traditional Central Asian home).

How We Help

page 28.



Valdemingómez, Madrid.
Street outreach team offering food, clothing and the opportunity to enter Betel.

4. Acknowledgments

6. Committed to Change

8. Our Team

10. Awards

11. Publications

14. Who We Help

[Profile of a Betel Resident](#)

16. Betel's Impact in Asia

[Cooperation towards development](#)

18. Women

[Drivers of Hope](#)

20. Images

22. Children and Youth

23. Smiles from India

[Asha Bhawan](#)
[Children's Project](#)

24. News

27. A Life Transformed

[Antonio Rodriguez Santos](#)

30. Rescuing the Broken

[On the street](#)
[In prisons](#)
[Hospitals and Residences](#)
[Kilo of Love, page 31.](#)

32. Resident Services

[Medical Attention](#)
[Legal assistance](#)
[Dental Clinic](#)
[Training, page 34.](#)

Retreat Centres

page 35.

Contact Us

page 37.

Transparency

page 38.

FAQ

page 39.

Get Involved

página 39.

About Us

acknowledgments

Dear Friends,

We trust that 2018 has been a year where you have found great satisfaction in the fulfilment of all your personal goals and that 2019 will be a new year full of hope and renewed vision.

During 2018 Betel has received more than 9,000 entries into our residential programs in the 22 nations where we have Betel communities and our multifaceted services. Truly it is a great challenge caring for our large family -a family coming from so many cultural backgrounds, races, and languages. Without the help of our friends and supporters, it would be impossible to offer and maintain Betel's free program that is available to all who desire to enter. We thank you for standing with us.

We have endeavoured to strengthen and remain faithful to the spirit of our original Christian principles, while maintaining and perfecting the highest medical and professional standards required by governmental institutions. As you read through our 2018 Annual Report you will see that Betel has also been able to successfully adapt to many of the dramatic demographic changes reflected in the marginalized populations that we serve.

While the largest segment of the community seeking our help comes from a background of drug and alcohol abuse, more and more 'older' individuals who suffer from social exclusion, loneliness, and family conflicts are seeking our help and entry into Betel's worldwide program. We believe that the ethos of Betel will continue being appropriate and effective as we adapt to serve and heal present and future generations.

Beyond the pro-active measures we have taken to better serve the changing demographic population seeking our help, Betel is planning in the near future to open new centres in the South East of the United States and to greatly expand our presence in Asia: India, Nepal and Mongolia. We are also exploring our entrance into the Philippines and South East Asia.

Let me conclude by letting the following pages, with their testimonies and their faces tell the better part of Betel's story.

Sincerely,
Elliott Tepper



Betania, Ciudad Real.
Leadership team at the
Betania Retreat Centre
during Betel's annual camp
meeting, where more than
1,000 people gather from
around the world.

**Restoring
Broken Lives**

Committed to Change

vision and mission

Betel is a non-profit organisation founded by WEC International to help individuals who suffer from addiction, homelessness and social exclusion. Betel's holistic program for personal development has proven effective for the transformation of lives and deliverance from drug addiction.

Betel's story began 35 years ago, when a small group of missionaries witnessing the dramatic drug crisis in Spain in the late 1980's decided to help addicted youth who filled the streets of Madrid. They opened their homes as a safe place to start their rehabilitation.

Today Betel is present in more than 100 cities in 22 countries. Their free residential program has no waiting list. In Spain, Betel was declared a Public Utility in the year 2000 and is registered in the National 'Registro de Asociaciones' with the number 75567.



“ Our values are wholly based on biblical Christianity, upon which all our work is sustained

- We defend basic human rights and the dignity of the individual.
- We consider the family to be the fundamental institution in society.
- We are committed to and embrace generous hospitality.
- We strive for transparency and efficiency in the utilization of our resources. ”

Our Mission

Our mission is to restore lives that have been broken by drug abuse, alcoholism and social exclusion. We achieve this goal by affirming values, capabilities and promoting personal integrity in a caring Christian community. Our residences for men and women are free of charge, with immediate access and no waiting list. They are supervised by our professional staff and also graduates who have successfully overcome their addictions in Betel's program.

Our Vision

Our vision is not only to cure addiction, but also to train and empower individuals who are committed to the ethos of Betel, so that the personal and social benefits of our program might be extended beyond Betel to the neediest people in the world.

Ciudad Real, Spain.
Residents and friends of Betel Malaga during the annual camp meeting at the Betania Retreat Centre.

Our Team

agents for change

Volunteer Team

In Betel, we believe in people helping people who live together in a loving, supportive family. All those involved act as agents for change in an environment where the common good and personal interest work together to build each other up.

Volunteers are the essence of Betel, and its expansion and vision are kept alive because of them. The majority of volunteers have at one time received the help that they are now offering to others.

Fatima Cosme Narciso

Mexico, 27 years old
Volunteer for 3 months
Torrelodones, Madrid

"When I arrived, the first thing that impacted me was to see how Betel worked and how lives were changed. The best part for me has been getting to know the women; living with them and helping them find freedom from their addictions. I have become part of a family here. It's been a great privilege to serve.

I have seen positive changes in the people and I see how volunteers are needed in Betel to be an example and reflect the love of God. I have enjoyed living with the girls and getting to know them. It's difficult to leave your comfort zone, but it's worth it to help others.

During my time in Betel I've always tried to do my best, with a good attitude and hard work, with enthusiasm and love. This is what people take note of.

I have great memories to take back home. Each person has left a mark on my heart and I feel appreciated and loved by the women. My life has changed from this point on and now I see a new horizon."



Madrid, Spain. Fatima, Jimena, Rocio and Coco, volunteers from Mexico who have served in the women's houses.

International Volunteers

In Betel we believe we can all be agents of change. For this reason we offer volunteers the adventure of restoring lives, by joining the Betel community.

"Life changing internships" is the theme of the International Volunteer project run in coordination with Betel UK and Betel International. The program offers short, medium and long term internships in the UK, Spain, Germany, Czech Republic and India among other nations. It also offers the unique opportunity to live and work alongside Betel residents.

Christopher Jennings

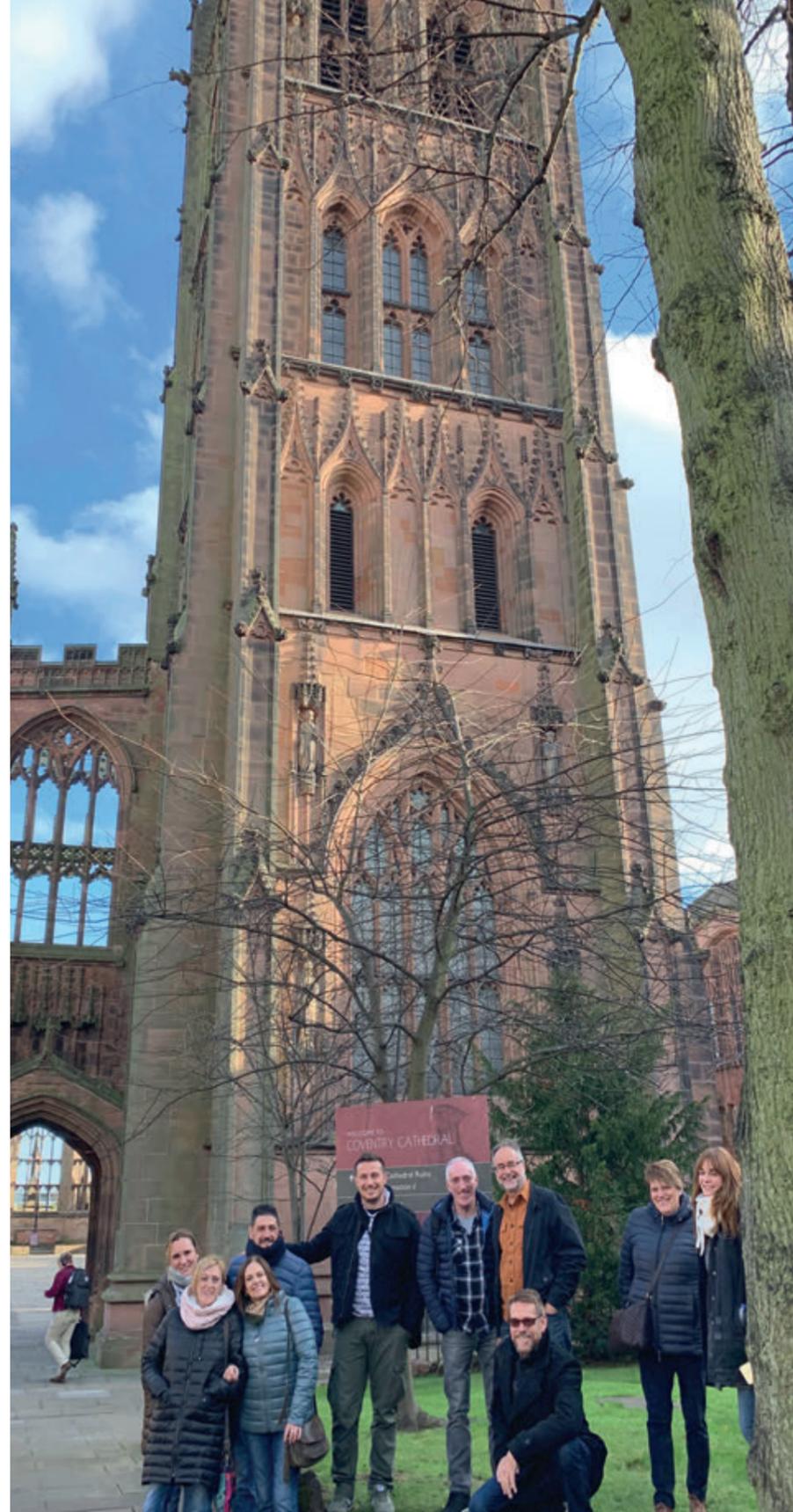
USA, 20 years old
Volunteer for one month
Madrid

"One of the best things for me has been seeing how people that have been mistreated all their lives could be so kind and take you in like a member of the family.

The language barrier was difficult, but the most difficult part is when people leave the centre before they are ready, people that are close to you. But it happens. It's hard for everyone.

You have to be open and be willing to receive and listen, but it is very good for learning how to serve others."

137 requests
5 continents
35 countries



United Kingdom. Leadership from Spain and the UK in front for the Coventry Cathedral, where Betel runs the 'Rising Cafe'.

Board of Directors

- PRESIDENT
Elliott Edward Tepper
- VICE PRESIDENT
Lindsay John Mckenzie
- SECRETARY
Javier González Espejel
- TREASURER
José Luis Verdú Esteve
- BOARD MEMBER
Juan Carlos Matesanz Hdez.
- BOARD MEMBER
Eduardo Hernández-Lissen

Professional Team

In Spain, Betel has a professional team that offers support on an international level. Professionals are located in Madrid, Malaga, Barcelona and Tarragona.

Attorneys	3
Architect	1
Administrative assistants	4
Dental technicians	6
Economist	1
Social educators	2
Nurse	1
Computer technician	1
Mechanics	2
Doctors	3
Dentists	8
Psychologists	3
Maintenance technicians	2
Family therapist	1
Social Workers	3

Total 41



United Kingdom. Youth group from Betel UK at the 'Soul Survivor' summer festival 2018.



Madrid, Spain. Elliott Tepper (centre) with Kent Martin, director of Betel UK (left) and other leaders and residents from Betel.



United Kingdom. Craig and Louis, part of Betel's gardening team in Birmingham.

Awards

Betel Spain

■ **European Medal for Merit in the Workplace 2017**, European Association of Economy and Competitiveness (AEDEEC).

■ **Institutional Trajectory Award 2009**, Diaconia Spain.

■ **Golden Cross from the Civil Order of Social Solidarity 1997**, Spanish Union of Associations and Entities for Drug Addiction (UNAD), Ministry of Employment and Social Services.

■ **Golden Cross from the Civil Order of Social Solidarity 1996**, Spanish Union of Associations and Entities for Drug Addiction (UNAD), Ministry of Employment and Social Services.

Betel Russia

■ **1st Prize 2018.**
"The one who falls and gets up is stronger than the one who never fell"

■ **2nd Prize 2018.**
"Making up for lost time"

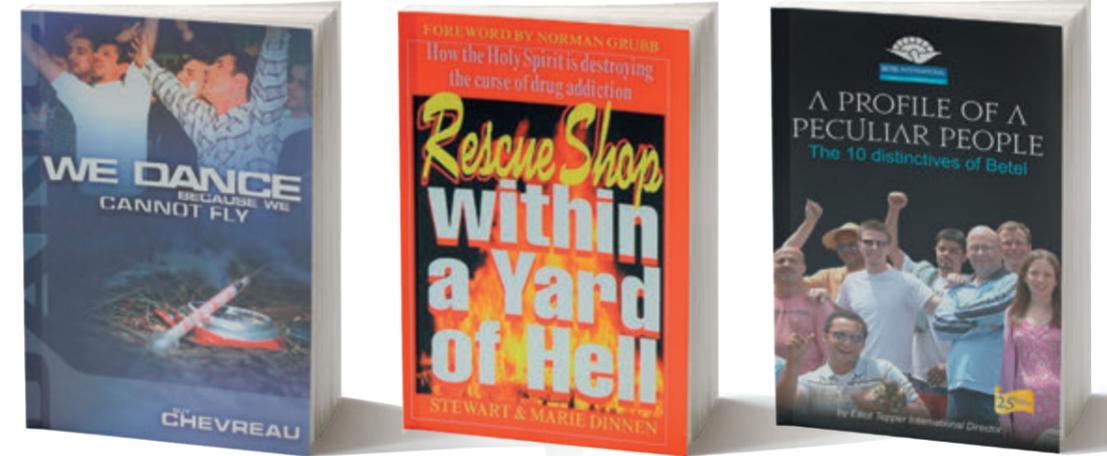
Betel UK

■ **Paul and Rebekah Toon received the High Sheriff of Nottinghamshire's Award** in recognition of their services to the community, 2019.

■ **Shortlisted for Social Enterprise of the Year Award at the Social Enterprise UK Awards, 2014.**

■ **Betel won the 2006 Maxie Richards Award from the Centre for Social Justice**, given for exceptional work in the field of drugs and alcohol recovery.

Would you like to know us better? Books that tell our story



We Dance Because We Cannot Fly

Guy Chevreau

A story of redemption and hope in the lives of men and women who have been in Betel. Light has shone in the black holes of humanity; abuse, prostitution, drug addiction, homelessness... However, there is hope for each and every one of us.

Rescue Shop Within a Yard of Hell

Stewart & Marie Dinnen

With the rescue of a single addict in San Blas (Madrid), a movement is born. The book narrates the birth of Betel in 1985 and chronicles its rapid expansion into other countries. The title is inspired by a quote from C.T. Studd: "Some want to live within the sound of church or chapel bell; I want to run a rescue shop, within a yard of hell."

A Profile of a Peculiar People

Elliott Tepper

The ten distinctives of Betel. Betel has been forged by desperate people helping desperate people. Its leaders, born and trained in Betel, have dedicated their lives to the service of people suffering from addiction and social exclusion. Betel is a people with a great calling.

Other Titles

Sacking the Frontiers of Hell

Stewart y Marie Dinnen

The Cost of the Kingdom

Elliott Tepper

Don't Hold Back

Keith Bergmeier



Narnia Book Store

+34 91 525 22 22

Also available on Amazon and other internet distributors

Betel Worldwide

a strategy for change

Finding the solution to a particular problem can awaken a higher and greater calling to help others on a global scale.

In Spain during the 70's and 80's, people talked about an epidemic in regards to drug use and addiction. Many neighbourhoods in the big cities were flooded with young people addicted to heroin. During the 1990's this became the biggest cause of death among young people.

This hard reality birthed what is now known as Betel, an entity 'Dedicated to the Restoration of Broken Lives.' Today, Betel has established communities in 22 countries and has sheltered more than 250,000 men, women and children. Betel has persevered and extended its vision to the nations.

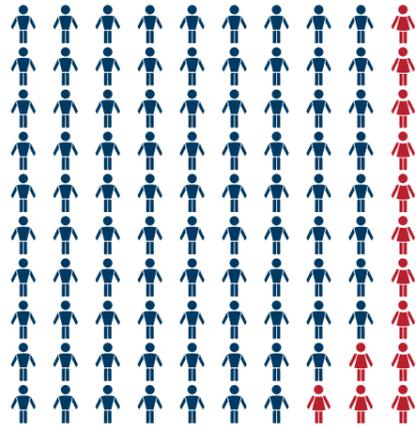


Betel Germany.
Morning devotional
in the men's house
in Neumünster.

**Journey from
Chaos to Hope**

Who We Help

profile of a Betel resident



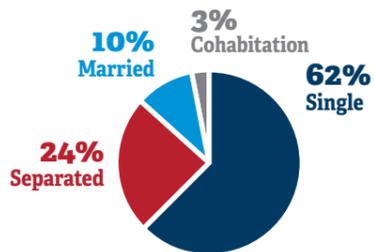
87% men
44 years
average age

Intakes in Spain

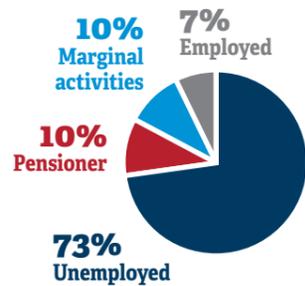
Madrid	487
Seville	436
Cadiz	327
Malaga	191
Guadalajara	158
Almeria	115
Valencia	113
Barcelona	100
Granada	86
Alicante	77
Cordoba	50
Mallorca	40
Cuenca	35
Zaragoza	32
Tarragona	30
Ciudad Real	23
Bilbao	14
Ceuta	14
Orense	6
Total	2334

Betel receives all those who come in search of help. The vast majority named drug addiction as their main reason for coming into the program. In 2018, 87% of those who entered were men and 13% were women. It is relevant to note the growing number of individuals who come to Betel suffering from loneliness or family conflict, that being their main reason for entering. Many are also at risk of social exclusion. The average age of all those who entered was 44 years old.

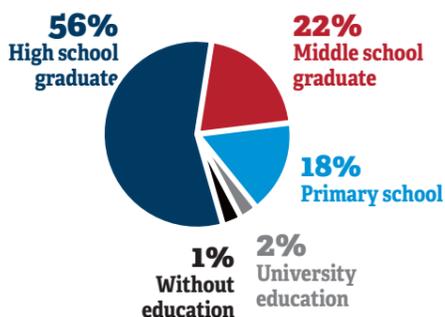
Marital Status



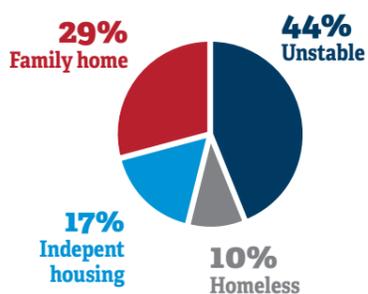
Employment Status



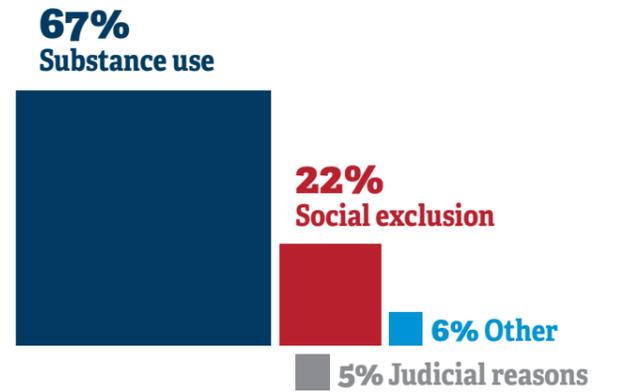
Education



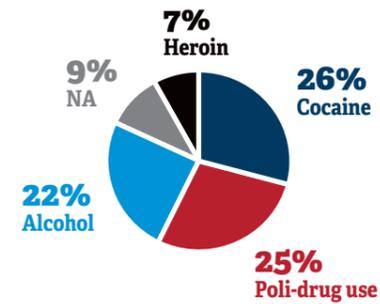
Housing



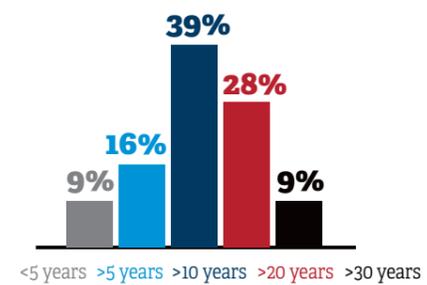
Reason for Admission



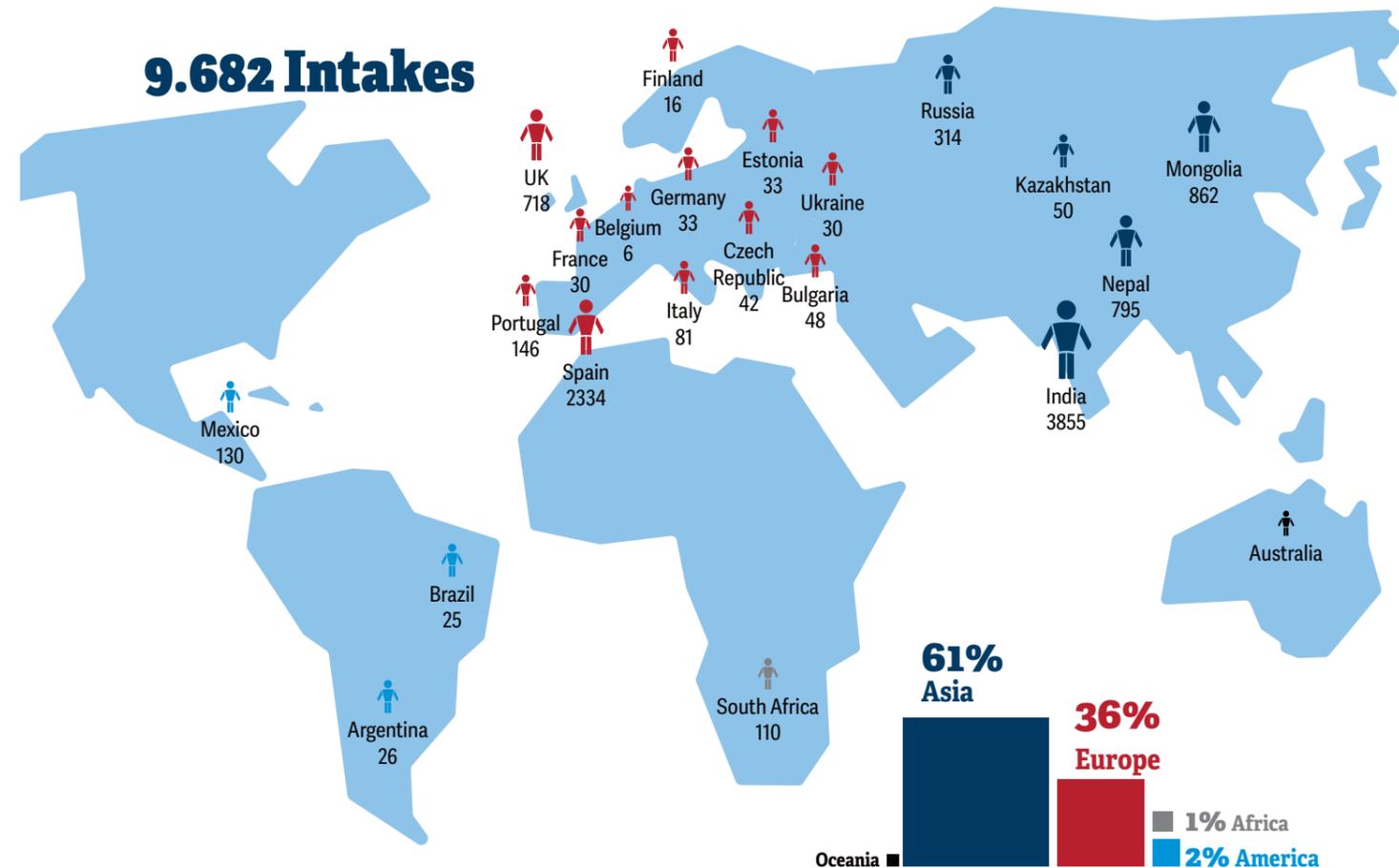
Substance Consumed



Period of Use



9.682 Intakes



Betel's Impact in Asia

cooperation towards development

Keith Bergmeier tells his story as founder and director of Betel Asia for the past 20 years. The great heroes who accompany him are the men and women of Betel, who've left behind their addictions and embraced a new life dedicated to helping others.

Ayo, the first leader of Asha Bhawan.

We began Betel in India by renting a 6 room house in Gurugram, 35km from Delhi. We opened our doors on the 1st of December of 1999. One month later, a young man named Ayo came to the centre with two friends.

Ayo was only 25 years old, a young man, but it seemed as though his life was at an end. He was one of the many thousands of young men in North East India devastated by the plague that was heroin addiction, leading many to a premature death.

It all seemed to start so innocently. As a teenager studying in Shillong, in the neighbouring state of Meghalaya, it began with a harmless cigarette with his friends, then a beer, then some hashish. But it wasn't harmless or innocent for long.

Heroin was plentiful in North East India and came so easily. The studies were never completed. The inevitable day finally came. The village had lost its patience; the elders had passed their judgment. "Ayo, you're not one of us anymore. Get out and don't come back."

During those years he was in and out of various drug detoxification and rehabilitation programs in Delhi. On one occasion, a medical check-up revealed what he didn't want to hear. Being trapped in the vicious cycle of taking drugs was a terrible experience, but now he discovered that he had AIDS.

It was January 2000, and he was now 29. Some of his companions were talking about a new drug rehabilitation centre in Gurugram. Some place called "Asha Bhawan".



"Don't Hold Back"

Published in January 2019, it is a compilation of the stories of the lives of men and women who have discovered hope within the community of Betel in Asia, known in India as Asha Bhawan (House of Hope).

At this point Ayo was so desperate, and life on the streets was so difficult, that along with two other addict friends, he decided to give it a try. He didn't have any hope that his life might change: he just wanted to find a place of refuge until he started to feel a little better.

His two friends did, in fact, leave after a couple of days. But Ayo didn't. His wounds were healing and his health improving. Then came an important day: Ayo was going to return to his beloved village in Manipur to visit his family and mother.

When Ayo returned from that first holiday, he voluntarily made the commitment to serve his Lord through the Asha Bhawan program for the rest of his life. His desire was to see other addicts discover the same hope and freedom he had found.

In January 2005 he moved from Gurugram to work as the director of our newly established centre in Guwahati, in the north east state of Assam. The centre developed quickly under his leadership, and in October that same year he oversaw the opening of another Asha Bhawan community in Dimapur, in the state of Nagaland. In April 2007 a further centre was inaugurated in the Manipur capital, Imphal, also under Ayo's leadership. Some months later Ayo told us that he felt that God had put in his heart to see our program established in the neighbouring Himalayan country of Nepal.

Preparations were made, a team formed, and a house rented. In June 2009 Ayo and a team of helpers moved to Kathmandu, and the Asha Bhawan Rehabilitation Centre opened its doors to needy Nepali addicts.

“ His desire was to see other addicts discover the same hope and freedom he had found ”

India.

Left. Volunteers and residents in front of a Betel house in construction during the beginnings of Betel in Asia.

Right. Betel men making prefabricated cement, Indian style.



Women

drivers of hope

The UN Annual Report on Women 2017-2018 states that 27 laws in 17 countries around the world have been amended or reformed to improve the lives of women.

The history of women is a story of constant effort to achieve the most basic rights. The UN Annual Report on Women 2017-2018 commented that 27 laws in 17 countries around the world have been amended or reformed to improve the lives of women. Despite this, there is still a long way to go.

Betel acts in response to the need to protect and provide shelter for today's women. Betel houses provide a safe space for those who need to start over. Most enter with problems of addiction in various forms. Others are former prison inmates, while others were prostitutes or victims of trafficking. Many of them are mothers who yearn to recover a life of dignity together with their children.

“ Women helping women in Asia, Africa and Europe ”

Betel creates a safe space for:

- Overcoming addiction, poverty and trauma.
- Mentoring, maturation and emotional development.
- For parenting and educational development of children.



Tete. Director of the Women's Centre

■ Calcutta, India

"My father had a small store and I helped him with accounting when I was young. My parents trusted me. I was religious and I liked to sing. I did not know anything about drugs. Then I married Moia.

At first I hated drugs. I saw that Moia was hooked. I tried to stop him many times, but nothing worked. One day a friend encouraged me to get drunk in front of my husband to try to make him change. I made the effort to take heroin to impact my husband, but I quickly began to enjoy the drug and I was hooked. I could not keep my job, and inside I was destroying my life."

In 2002, Moia and Tete entered the Betel program and have not used drugs again. They have become directors of Asha Bhawan in Dimapur, Betel's Development Cooperation project.

Iva. Resident of the Women's Centre

■ Czech Republic

"My name is Iva, and I'm 29 years old. Ten months ago, I came into the Betel girl's house afraid and lost with little hope and no self-esteem.

I had grown up in a broken family and having had no relationship with my real father, I quickly turned to gaining

self-worth and confidence through different men. This eventually resulted in me being caught in a number of very dark, abusive relationships and being trapped into a lifestyle of drug and alcohol addiction.

As a child, the one positive influence in my life was that of a Christian lady who used to run a weekly youth group, which my mum would often take me to. Ten months ago, when I had reached rock bottom and thought

25 women's centres

- ■ ■ ■ ■ ■ ■ ■ 7 Spain
- ■ ■ ■ ■ ■ ■ 5 India
- ■ ■ ■ ■ 4 United Kingdom
- ■ ■ ■ 3 Russia
- ■ ■ 2 Mongolia
- ■ 1 Germany
- ■ 1 Czech Republic
- ■ 1 South Africa
- ■ 1 Portugal

I had no-where else to turn, it was this lady that I contacted for help and who told me about Betel.

Since coming here, I have come to know Jesus as my Lord, saviour and friend. He has given me a brand new life, a brand new identity and a brand new sense of self-worth. I am no longer fearful and afraid like I used to be and am beginning to receive full healing from my past."

Spain. Residents from the Women's House of Torrelozanes, Madrid, enjoy an afternoon at the Aguas Vivas retreat centre.

Mónica. Leader of the Women's Centre

■ Madrid, Spain

“ If I was able to change, then others can too ”

"I have very good memories of my childhood. My parents were very involved with my sister and me. They gave us everything they could. I studied to be a Veterinary Technician Assistant and started working.

I went out with friends and occasionally used drugs. I got married and had my children. I encountered problems in my family and marriage and that made me spiral into consuming more drugs, creating more problems. I decided to separate from my husband. Then I lost my job due to the economic crisis and everything worsened.

A friend told me about a rehab centre called Betel and I entered. Once in Betel I was far from my familiar surroundings and I began to change.

I stopped being so proud. I began to appreciate the help that people had given me and to acknowledge my guilt. It was a time of restoration. Now, my goal is to be a good mother, a good daughter and a good person. I also want to help other women.

I love watching the women change, it's satisfying. If I have been able to change, then others can too. Despite my stubbornness and my rebelliousness, God touched me and that is a fact."



Madrid, Spain. Jonathan, one of the cooks at Betel's rotisserie restaurant.



India. Asha Bhawan leaders.



Spain. Valentín Orduñez, director of Betel Alicante.



Neumünster, Germany. Group of men from Betel Neumünster.



Madrid, Spain. Pedro and Jose, residents in Alcalá de Henares.



Zaragoza, Spain. Juan Carlos and Anita, leaders of Betel Zaragoza, during an event with local church leaders in the city.



Australia. Betel men enjoying a boat ride near Melbourne.



Madrid, Spain. Volunteers and residents from the Torreldones Women's House.

restoring broken lives



Czech Republic. Betel men after completing the Prague Army Run (40 obstacles over 10k), raising money for the new women's house.



Ciudad Real, Spain. Children at Betel's summer camp 'The Olympics of your Life'.



Mexico. Elliott Tepper, founder of Betel with the directors of Betel Mexico.



Kolkata (Calcutta), India. Tete and Moia, leaders of Asha Bhawan in Kolkata.



Prague. Veronika and Petr, founders of Betel in the Czech Republic.



Calcutta, India. Preparing food at the women's house.



Ciudad Real, Spain. Betel men at the Annual Camp meeting in Betania.

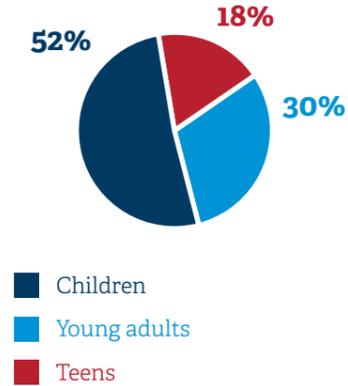
Children and Youth

generation of change

With the desire to impart to young people the passion and dedication that has motivated Betel to restore lives and to provide an education based on values, each year we develop a socio-educational project aimed at the youngest among us. And so we create projects dedicated to the essential development of children, teens and young adults, based on recreational activities and free time. In 2018, in Betel Spain we have carried out various activities such as; workshops, camps, ethics education, video forums, etc, with a total of 223 participants in these activities.

Participants | **223**

Youth Intervention in Betel Spain



Malaga, Spain.
Youth group in Betel Malaga.



Smiles from India

Asha Bhawan Children's Project

The Asha Bhawan Children's Project is our Development Cooperation project dedicated to fighting against child poverty through Betel India.

The Asha Bhawan Children's Project is based in India, in the states of Haryana, Nagaland, Tamil Nadu, Punjab and West Bengal, and in the corresponding cities of Gurugram, Dimapur, Ooty, Mohali and Kolkata.

It is classified as a separate legal entity, aimed towards children who suffer from being underweight and severe malnutrition, so limiting their chances for healthy development and reducing their cognitive learning capabilities.

The United Nations Children's Fund, UNICEF, has said: "India, with the world's largest child population, has made gains in realizing their rights. But mass poverty and inequality continues to be a problem among children in disadvantaged castes or ethnic groups." <https://www.unicef.org/where-we-work#7391>

The Asha Bhawan Children's Project contributes towards the development and support of the infant population through a child health and education project. It provides for each and every child a balanced diet, basic healthcare, vaccinations, education about maternal and child welfare and schooling. The project covers the following groups:

- Early Childhood
- School age children
- Mothers caring for children

During 2018, Asha Bhawan Children's project benefitted 61 children and teenagers, of whom 30 were boys and 31 were girls (up to 18 years of age). There were also 8 young adults who entered the program as minors and are now attending university with help and funding from Asha Bhawan.



Gurgaon, India. Santu has just finished his 10th grade studies. He came to Betel in Guwahati ten years ago with his sister Anima. Their mother had passed away and their father had remarried. He currently lives in Asha Bhawan's home for children in Gurugram in the state of Haryana, 30km from New Delhi, the capital of India.

■ United Kingdom

Betelitos Sing at the Royal Wedding

Gosp-Ability is a choir made up of 26 singers who have overcome various health problems, both mental and physical. Betel UK is part of this choir.



On the 17th of May, the Gosp-Ability choir performed at the Windsor Guildhall, and as a wedding gift they dedicated an album for Prince Harry and Meghan Markle, which the

Prince then thanked them for in a letter. The BBC, in its program, the 'BBC One Show', made a documentary about the choir which was then seen on TV nationwide on the 13th of May 2018.

Windsor, United Kingdom.
Members of the Gosp-Ability choir after performing, December 2018

Emma



"The Gosp-Ability choir took me out of my comfort zone, but it has also been great fun and a privilege to be part of this. I used heroin and crack for over 12 years. I was isolated, depressed and used to think about committing suicide before I joined Betel. Now, I've got a new hope for my future and through Christ I have a freedom which I never thought I would be able to obtain. In Betel they have loved and accepted me as I am."

Rasool



"I feel blessed to be part of Gosp-Ability because through it I can share my hope with others through music and give to others what I myself received. My parents were addicts, so I grew up in various foster homes. In the end, I also became a crack addict. My life was dysfunctional and I was lost in the world of drugs. I came to Betel UK and found a reason to live again. Betel gave me a safe place where I could get back on track; spiritually, emotionally and psychologically."

Sandra Godley,
Choir founder

“ This is such a fantastic journey to be on, I am so proud of the Betel Team and every other member of the Gosp-Ability choir and all the amazing support we're receiving ”

■ Spain

Betel Unifies its Various Branches with Avaya Technology

Betel recently carried out a modernization of its telephone communications, making the leap from analogue technology to VoIP technology from Miatel. The first phase of the project has been carried out at the Headquarters in Madrid, where Betel has various installations among residences, offices, the cafe, the auditorium etc... adding up to more than 60 extensions plus another 30 branches that have joined the project.

The next phase will be to connect the program to our remaining offices at the national and international levels.

Eduardo Hernández-Lissen Bonilla, one of Betel's administrators, explains the difference: "We had a very expensive maintenance contract for the old switchboard, and moreover we have managed to transfer to VoIP telephone communications without any incidents or disruptions, and now have a very competitive flat rate which includes unlimited calls to mobiles and fixed landlines as well as very competitive international rates. We can quantify our savings to be 50% when compared to the old system, including maintenance and technical support."

Of the various offers that were considered, Eduardo Hernández-Lissen had no doubt: "The offer which Miatel presented us was the best, we had very good references regarding their work and moreover they were partnered with Avaya, a brand with worldwide renown."

■ Scotland

Open Doors in Scotland at Last!

Three years since Betel first stepped onto the Old Mill Motherwell property, Betel Scotland open their doors to desperate men this January 2019.

After living in tents and caravans outside the house for 28 months through two harsh Scottish winters, the team finally received the necessary permissions to open the centre. The men were celebrating, relieved to be indoors and ready to see the work begin. Their team unity, courage, sacrifice and perseverance over those three years was extraordinary and unparalleled in the history of Betel UK.

Jimmy and Tanya Weild moved north to join Ondrej and the men as pastoral directors of the centre. They have served many years faithfully in Betel Nottingham. So let the pioneering work begin!



Motherwell, Scotland. Residents and leaders of the new men's house.

■ Portugal

Portugal: New Women's House



Porto, Portugal. New women's residence.

Betel inaugurates new Residential Centre for Women in Porto

Vitor and Mary, directors of Betel Porto saw the need for a women's house in their city due to the growing demand. Now the city of Porto has a new resource for helping women. The Women's Residence in Porto opened its doors on February 4th 2019 with a pioneer team made up of women from Betel Madrid and Valencia as well as a volunteer from Mexico.

■ Italy



25th Anniversary in Betel Italy

25 years dedicated to restoring broken lives

The anniversary took place on the 22nd of September 2018 at the church 'Vita Abbondante di Melito' in Naples. Guest speakers at the event included Lindsay and Mikal Mckenzie and Elliott Tepper, founders of Betel International.

Betel ■ NEWS

■ Spain

Volunteer Work Unites La Caixa and Betel

In April 2019, twenty volunteers from La Caixa bank engaged in the bank's 'Social Week' by volunteering at Betel Madrid Headquarters. This social initiative, with participation from local branch workers from La Caixa, has been the first encounter between Betel and La Caixa volunteer workers. Four different teams from La Caixa came to the Betel International headquarters in Madrid over a period of two days to work on a variety of projects including painting, gardening, and in the food bank. Teamwork, fun and a generous and collaborative spirit were all part of the experience during the volunteer project days with La Caixa and Betel.



Madrid, Spain. Volunteers from 'La Caixa' bank at Betel's headquarters.

■ Spain

25th Anniversary of Betel Mallorca



Mallorca, Spain. Celebration of the 25th Anniversary in Betel Mallorca.

On January 26th 2019 Betel Mallorca celebrated its 25th anniversary. Betel has now served the Balearic community since 1993, offering a residential program for men who suffer from addiction or social exclusion. Public figures attended the event such as the 'Defender of the People' of Mallorca and the President of the Evangelical Council of the Balearic Islands, along with friends and previous workers who served in the social work of Betel Mallorca over the years. Many shared stories and testimonies about their experiences in Betel Mallorca. Currently, the Mallorca men's house, directed by Ignacio and Noemi Diez in the city of Palma de Mallorca continues to grow and help those in need in the Balearic Islands.



A Life Transformed

Antonio Rodriguez Santos

“I had the opportunity to cut drugs out of my life forever”

“My life was a failure due to my insecurity. This led me to live on the street for long periods of time, depending on drugs and other addictions.

Then my father convinced me to come to Betel and I had the opportunity to change my lifestyle and cut drugs out of my life forever. In Betel I learned to renew my mind.

I learned values that still help me today in my decisions. I was in Betel for almost 7 years, and I went from being helped to helping others who came in with the same problems that I had before. I also spent some time helping in Betel Portugal.

Now I have my own heating and air conditioning company. I still attend the Betel Church and continue helping whenever I can. It was at church that I met my wife Myriam and we have been married 10 years. Now we are parents of a beautiful girl that we adopted from India.”

How We Help

catalysts for change

Betel's method is founded on personal potential as an agent for changing one's self and others. It is a peer motivated process; desperate people helping desperate people, creating a synergy that makes the impossible possible, in short, the restoration of broken lives.

In each Betel home, the more advanced residents develop a relationship with the newcomers, helping them adapt in their day to day activities, guiding them in their process of restoration.

- We provide shelter, clothing, food, and a healthy environment where high risk individuals who face social exclusion may live in our communities.
- We create and supervise a drug, alcohol and tobacco free environment.
- Free and immediate entry with no waiting list.
- Medical and social assistance.
- Legal and penal counsel and attention.
- Information and orientation.

Birmingham, UK.
Pawel and Marc are two of the Betel residents at Windmill House in Birmingham.

**People Helping
People**

Rescuing the Broken

with an open heart and outstretched hands

On the Street

The goal of the Betel outreach street teams is to go places in cities where marginalized people gather, distributing food and leaflets about Betel, including information about how and where to enter the program.

We offer help to people who have difficulties accessing public and private resources, and show them the possibility of finding a way out of their situation. We give hope in the midst of despair and an opportunity to find direction for their lives.

In Prisons

Betel also ministers in penitentiary centres. Our team of volunteers holds weekly meetings, bringing hope and encouragement through activities such as music, personal testimonies, video forums, conferences, etc. During 2018, as a result of these visits, several prisoners nearing the end of their sentences have been able to spend occasional weekends at Betel when they haven't had family to go to.

The Penitentiary Centres that Betel visits are:

- Herrera de la Mancha in Ciudad Real
- Ocaña II in Toledo
- Cuenca
- Seville I and Seville II
- Botafuegos in Algeciras
- Ceuta
- Malaga, Alhaurin de la Torre
- Archidona.

Hospitals and Residences

Betel provides company and comfort to hospitalized individuals. This is carried out by trained and accredited volunteers. Likewise, Betel visits homes for the elderly, to comfort, encourage and alleviate the loneliness of those who need it.



Valdemingomez, Madrid. The Street Outreach team makes weekly visits to Valdemingomez, the illegal drug market, with sandwiches, drinks and clothing, but their most valuable offer is a seat in the van for those who wish to leave their life of addiction and enter a Betel house.

Kilo of Love

Betel helps to alleviate the needs of people with scarce resources, through the distribution of food. The food comes from the Spanish Agrarian Guarantee Fund (FEGA). Food production surplus is acquired by the state for distribution to beneficiary entities, such as Betel, which in turn distributes the food to families most in need of support.

Betel has signed a collaboration agreement with the Food Bank (of Madrid). In 2018, Betel gave 27,436 Kg of food in Madrid to a total of 665 people. These individuals must comply with legal requirements, including a social assessment. Giving out the food parcels is done in a controlled manner, in order to ensure an equitable distribution. In addition, a representative of each family has an interview with our social worker who gives guidance and information about social resources and how to access them.

Resident Services

The interdisciplinary team of Betel offers comprehensive attention to the Betel resident, addressing health, labour, judicial and family issues from a professional perspective. As a Centre for Attention to Drug Addicts, we work in collaboration with different agencies, both public and private, city councils, social workers, hospitals and social services, among others.

In order to meet the growing needs of other groups beyond our residential program, Betel has an Information and Guidance Service for people who need support.

1929 medical consultations
946 judicial consultations
350 social assessments

Medical Attention

Public health care focuses on two fundamental objectives: the promotion of health and the prevention of disease. Betel offers this care with specific objectives of disease prevention and early detection of various diseases.

To achieve these objectives, Betel has a public health team composed of doctors, nurses, psychologists, social workers and social educators. The team works from a motivational approach, seeking to bring change in the resident.

The team attends to the individual problems of the users, evaluating their situations, to plan interventions and to advise about how to access benefits or resources that may be required.

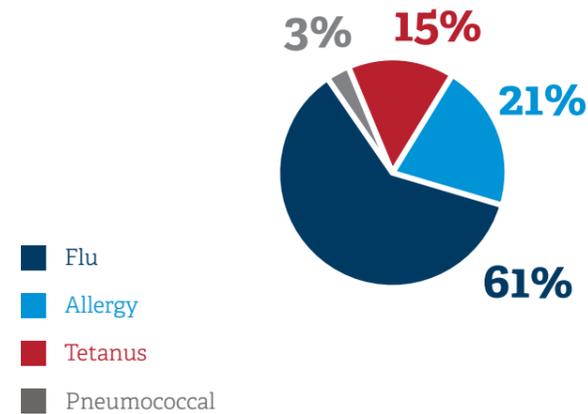
In Betel Spain during 2018, we made a total of 350 social assessments (MADRID 129, MALAGA 100, BARCELONA 121) and 1,929 medical consultations (MADRID 508, MALAGA 660, BARCELONA 761).

Medical attention*

New clinical histories	220
Pre-intake consultations	61
Chronic patient consultations	176
Blood tests	128
Tuberculosis tests	75
Treatments	42
Vaccines**	174

*Data from 2018 in Madrid, Malaga and Barcelona

**Vaccines



Legal Assistance*

Total penal measures	946
Contact with professionals	274
Personal assistance	210
Documents sent	346
Sentences served with community service	65
Sentences served at a permanent location	9
Sentences served as an alternative to prison	9
Prison sentences suspended	28
Inmates with weekend leave	5

* Data from 2018 in Betel Spain

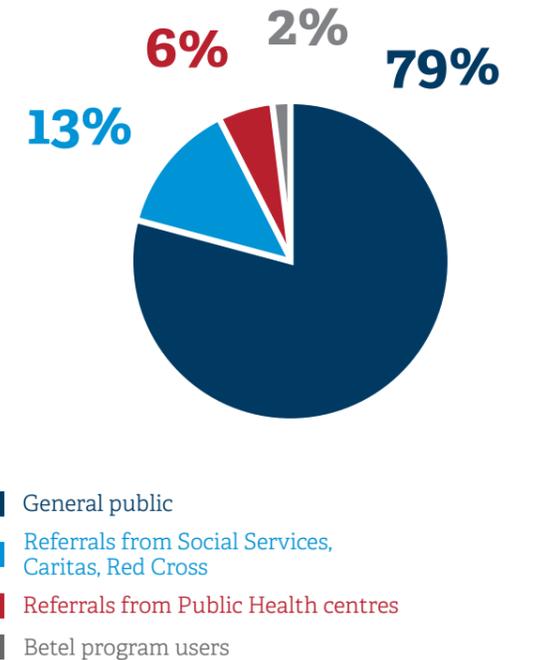
Forty one percent of people who enter Betel because of drug dependence, do so with pending matters with the justice system. In response to this need, Betel offers a legal and criminal counselling service.

Through a collaboration agreement with the Secretary General of Penitentiary Institutions, Betel facilitates the possibility of completing community service in Betel, both for those who are entered in the residential program and for people who are not. There is also the possibility of completing sentences within Betel or suspension of prison sentences, for crimes related to drug dependence for judicially authorized program users. These measures help in the process of rehabilitation and recovery for the person with addictions since going to prison severely hinders their reinsertion process.

Dental Clinic

In Betel, our dental healthcare project has a social focus aimed towards the general population of Madrid but also more specifically towards low income groups. The clinic offers dental services at very affordable prices, being indisputable leaders in the sector of social dental healthcare. Betel carries out these activities at our two Dental Clinics in Madrid and Torrejon de Ardoz. The project is promoted through the Betel web-page and has treated a total of 3,190 patients in the past year of 2018, with a total of 9,190 patient visits.

Dental consultations | 9190



Training

Monitor Training

Through our training courses we equip monitors with the skills to better look after others and themselves while in the program. We also seek to create a meeting space for the monitors in Betel to be able to share the difficulties and triumphs in their day to day lives.

We've developed and run a training course called "School of Health" which facilitates the learning of skills necessary to better carry out the daily tasks of a Betel monitor. It aims to provide the knowledge, skills and motivation necessary to be an agent for change in their environment.

For the past 20 years, Madrid has carried out its own training course, equipping a total of 296 monitors. In October of 2018, Betel Malaga also inaugurated its "Basic Monitor Training" course.

Other Training Courses

■ **Training Course for the "SPARK DNA" Records Software**, 12 hours, taught by Lynne Robins (systems analyst) and Ana Maria Castelazo Noguera, in Betel Ciudad Real.

■ **Training modules on "Intake Records for the Program"**, taught by Judy Patterson in Betel Madrid.

■ **Training course on "Food-Handling"**, 20 hours, taught by Dr. José Enrique Sanchez Fernandez, doctor of the professional team in Betel Madrid.

■ **Module on "Nutrition"**, taught by Dr. Carmen Sanchez.

■ **Accounting course** regarding usage of the new accounting software, taught by Elena Ballesteros.



Malaga, Spain. Graduates from the first class of the Community Monitors Course



Madrid, Spain. A team of volunteers who visit hospitals and nursing homes in Madrid.



Madrid, Spain. Part of Betel's 20 dental professionals at the Dental Clinic in Carabanchel Alto.



Aguas Vivas*

www.aguasvivas.org

Located in "La Sierra de la Cabrera" 60 km north of Madrid, our retreat centre Aguas Vivas is found in a truly privileged natural setting, where Betel offers a place for rest and refreshment. Throughout the years it has been the place chosen by associations and churches for various events such as camps, retreats and recreational activities.

*Living Waters



Betania

www.retirobetania-betel.org

Located on the outskirts of Ciudad Real, in the village of "La Poblachuela", Betania is an ideal place to host conferences, retreats, and camps in a familiar and rustic environment. The property offers housing for 28 families as well as another 250 dorm beds. It also has a camping ground for 1.500 people, a dining hall for 400 and an outdoor auditorium for 3000 as well as various other facilities such as swimming pools, a football field, volleyball and basketball courts, and much more.

Contact Us

Spain

ALGECIRAS

Segismundo Moret, 7
11201 Algeciras ■ Cadiz
T. +34 956 58 70 08

ALICANTE

Av. Pintor Gaston Castello, 56 Bajo
03014 Alicante
T. +34 965 17 12 47

ALMERIA

Doctor Carracido, 19-21
04005 Almeria
T. +34 950 23 41 27

BARCELONA

Santa Lluçia, 10 Bajo
08191 Rubi ■ Barcelona
T. +34 93 588 63 24

BILBAO

Bruno Mauricio Zabala, 1 Lonja
48003 Bilbao ■ Vizcaya
T. +34 94 416 26 17

CADIZ

San Bruno, 28
11100 San Fernando ■ Cádiz
T. +34 856 17 61 88

CEUTA

Paseo de la Marina, 26
51001 Ceuta
T. +34 956 51 07 44

CIUDAD REAL

Caballeros, 14 -16 Bajo
13003 Ciudad Real
T. +34 926 22 89 13

CUENCA

Zaragoza, 2 Bajo
16003 Cuenca
T. +34 969 21 29 33

CORDOBA

Trinitario Padre Manuel Fuentes, 2
14010 Córdoba
T. +34 957 43 41 48

GRANADA

Avda. América, 53 Bajo
18008 Granada
T. +34 958 13 14 10

MOTRIL

Plaza San Sebastian, 3
18600 Motril ■ Granada
T. +34 958 60 02 06

GUADALAJARA

Wenceslao Argumosa, 13
19003 Guadalajara
T. +34 949 22 97 69

HUELVA

Avda. de Cristobal Colon, 82
21002 Huelva
T. +34 959 28 21 91

MADRID ■ HEADQUARTERS

Antonia Rodriguez Sacristan, 8
28044 Madrid
T. +34 91 525 22 22

MALAGA

Avda. de Jose Ortega y Gasset, 286
Poligono El Viso ■ 29006 Malaga
T. +34 952 33 49 26

MALLORCA

Francisco Fiol y Juan, 7, Bajo
07010 Palma de Mallorca
T. +34 971 75 38 82

ORENSE

Nuestra Señora de la Sainza, 8 Bajo
32005 Orense
T. +34 988 25 37 51

SEVILLE

Jardín de la Isla, 6-M, Expolocal
41014 Seville
T. +34 95 468 08 45

TARRAGONA

Travessia Nou de Sant Josep, 17
43204 Reus ■ Tarragona
T. +34 977 77 69 83

VALENCIA

Mora de Rubielos, 14 - 16 Bajo
46007 Valencia
T. +34 96 341 04 33

ZARAGOZA

Arias, 35
50010 Zaragoza
T. +34 976 53 48 84

International

Africa

MOROCCO

Avda. Hassan II,
Edificio Sol y Mar, B. Depart 6
T. +212 658 26 26 19

SOUTH AFRICA

Suite 197, Private Bag x4, Menlo
Park 0102 Pretoria
T. +27 725 204 761

Asia

INDIA

1673 Hero Honda Road, Sector 10-A
Gurgaon, Harayana 122001
T. +91 124 4221543

KAZAKHSTAN

T. +7 778 328 7375

MONGOLIA

Songinhairhan District, Area 3, 1-10
Ulaanbaatar City
T. +976 99796824

NEPAL

House n° 94/105 Mathi Khel
Ward N°2, Naya Bus Park
Thankot, Kathmandu
T. +977 143 12 057

America

ARGENTINA

Calle 157, 1667
1900 La Plata ■ Buenos Aires
T. +54 221 456 3336

BRAZIL

Alameda dos Eucaliptus, 750
Embu-Guaçu 0069+000
■ Sao Paulo
T. +55 11 967 369 058

MEXICO

Ferrocarril, 3
72700 Cuautlancingo ■ Puebla
T. +52 22 22302445

Europe

BELGIUM

Rue de Faleau, 13
6200 Chatelineau
T. +32 71 400 693

BULGARIA

J. K. Liulin 10 bl. 137
1335 Sofia
T. +359 282 40 153

CZECH REPUBLIC

U Hrbítova , 939
27801 Kralupy nad Vltavou
T. +42 0603110635

ESTONIA

Vilde Tee , 107-11
10918 Tallin
T. +372 53848389

FINLAND

Runeberginkatu, 49
00260 Helsinki
T. +358 445 477 767

FRANCE

Rue Montecristo, 72
13004 Marseille
T. +33 4 910 25415

GERMANY

Wasbeker Str 276
24537 Neumünster
T. +49) 4321 179495

ITALY

Via Roma, 509
80017 Melito di Napoli (NA)
T. +39 081 711 46 97

PORTUGAL

Avda. 25 de Abril 9-B
Freguesia de Calcilhas
28+300 Almada ■ Lisboa
T. +35 121 276 3168

RUSSIA

Ambulatonnaya Street 53,
Novo-Ivanovskoe
Mokovskaya Oblast
143026 Moscu
T. +7 915 322 88 25

UNITED KINGDOM

Windmill House. Weatheroak Hill.
Alvechurch. Birmingham B48 7EA
T. +44 1564 822356

UKRAINE

Pushkina Pereulok 1B, Taromskoye
Village, Dnepropetrovskaya
oblast 49490
T. +380 97 719 51 26

Oceania

AUSTRALIA

PO Box 806 Lilydale
3140 Victoria
T. +61 434 214 527

Transparency

Betel's annual accounts have been audited by Mr. Fernando Gomez Garcia, a certified auditor registered with the R.O.A.C. (Official Register of Accounts Auditors) as N°16.618, who affirms that said accounts show a true report of Betel's annual accounts for 2018. Betel has been declared a 'Public Utility' and comes under the law 49/2002 which deals with non-profit entities, and which provides several important financial benefits for donors.

Grants

- Grant from the Ministry of Health, Social Services and Equality for the operation of a social support service as part of the Food Distribution Project. This emphasizes the donation of foodstuffs from the Spanish Agrarian Guarantee Fund (FEGA) of the Ministry of the Environment and Rural and Marine Affairs via the Food Banks.
- Antoni Serra Santamans Fundación
- Obra social La Caixa.
- Bassadone Automotive Group.
- Social Services of the Government of Madrid.
- Provincial Council of Cuenca.

Collaboration Agreements

- Collaboration agreement with the Secretary-General for Penitentiary Institutions for the serving of sentences consisting of community service (TBC), for people not within the program.
- Collaboration agreements with the Government of Malaga, for the referral of people with problems of marginalisation and drug addiction, and with the Andalusia Health Service of the Health District of Malaga, for the centralization of clinical histories and health check-ups for programme users.

Membership

Betel belongs to DIACONIA, a co-operative religious entity, created to support churches and evangelical institutions in their social works. Moreover, Betel also belongs to FERMAD (The Madrid Platform of Entities dedicated to the Support of Addicts and their Families), UNAD (Union of Associations and Entities for Attention to the Drug-Addict) and ISAAC (International Substance Abuse and Addiction Coalition), an international network for social work with drug addicts made up of more than 350 entities throughout 70 countries.



Frequently Asked Questions (FAQ)

What is Betel?

Betel is a not-for-profit organisation and a Development Aid NGO, whose origin dates back to the year 1985, having later been declared of 'Public Utility' in the year 2000. It is registered in the National Register of Associations of the Ministry of Internal Affairs, as well as with the Spanish Agency for International Development Cooperation (AECID) of the Ministry of Foreign Affairs and Cooperation.

What is its purpose?

To restore lives broken by addiction and social exclusion. Betel shelters and attends various groups suffering from or at risk of social exclusion, focusing more specifically on people with addictions.

How does it support itself financially?

The program is completely free of charge for all members. It supports itself through the funds generated by the occupational activities undertaken by members of the program. These serve a therapeutic and formational purpose and are mainly carried out within our charity shops.

There are also certain entities, both public and private, which collaborate with Betel through grants and donations. All donations which are given towards Betel enjoy important financial benefits according to the law 49/2002 of the 23rd of December.

What actions do we carry out?

Betel offers a residential program free of drug usage, based on mutual help as the keystone of our intervention. In order to reinforce the therapeutic progress of the program's members, Betel relies on the following professional activities:

- Socio-health care.
- Dental care.
- Social care.
- Penal and Judicial counselling.
- Child-Juvenile care.
- Project against child poverty in India, "Asha Bhawan".

How to enter?

Betel offers direct access without a waiting list, through the nearest office, by calling the number for admissions, available in all nations at:

www.betel.org

It is very important that the interested person first be made aware of the rules of the residential program before entering. In cases where the interested party is undergoing specialized medical treatment or has limited self-autonomy, their possible entry must first be evaluated.

Get Involved

Donate

Any person or institution can donate. Doing so means being able to make use of the following advantages:

- Be part of the social change that Betel creates and promotes, offering society a program for the care and sheltering of drug addicts and other collectives suffering from or in risk of social exclusion, in a residential program free from drug use, completely free of charge, with direct access and no waiting list.
- Receive from Betel a relevant receipt for your tax authorities.

Volunteer

Volunteers are the driving force of Betel. Our expansion and vision lives and grows because of volunteer workers who are willing to sacrifice their time. The majority of our volunteers once received the same help they now offer.

In Betel we believe that we can all be agents for change, that's why we offer the chance to participate in our program of restoring lives, and to be part of the Betel International Volunteer team.

There are two types of volunteering:

- Taking part in a specific activity within the organisation.
- As a short or long term volunteer in Betel's program.

Cover. Members of Betel Czech Republic during the summer of 2018.

Betel of the Czech Republic began in the year 2005, Betel Czech Republic first opened in 2005 when Petr and Veronika Tichy (centre in the photo) and their two children returned to their home country, after spending several years working for Betel of Britain.

Betel purchased a property 30 minutes outside of Prague, and with the help of various international teams, they were able to gradually renovate and equip the property for community living with a men's house, workshops and a charity store.

In 2006 with help from Betel of Britain they opened their first store, 'Furniture Farm.' Here they began selling second-hand furniture and bric-a-brac that had been donated to the charity. Over the years, Furniture Farm, alongside a furniture removal business has provided the main source of income and work for the men. In 2017 the Tichy's were joined by Daniela, who had spent time serving with Betel Spain and Betel of Britain. Together they started the first women's community.

Over the last two years they have established their latest business 'Oziveno', translated in Czech as 'New Life'. While working in Oziveno, the men and women learn how to upholster and renovate old pieces of furniture in the style of Retro, Vintage and Shabby-sheek.

Fourteen years since it's opening, Betel Czech Republic now has two residential centres and two charity shops. They continue to persevere in their vision to bring hope to the darkest places in their country.



Betel

madrid@betel.org | www.betel.org
Antonia Rodriguez Sacristan n° 8
28044 Madrid, Spain
+34 91 525 2222

